Team Nagoya Usability Inspection Report

Link to usability inspection logs:
https://drive.google.com/drive/folders/1rilrOvk19lN6tx2n36tZY0X7tEcPuhKj?usp=share_link

Defect	Analysis	How we plan to fix it
Create an account	Users cannot actually enter text into the fields and the "terms of service" page and new user task screens are underdeveloped.	This is something that is out of control given our technical limitations, but ideally a developer would help code this functionality. As for the new user task screens, we will create a "checklist" of items to complete before they can donate.
Donate 3 potatoes	"Search" functionality limited, and order details/Basket screen should be much more interactive Users could not get to the donation page after the first task	Create interactive search page, allow users to pick and choose items from the Basket screen, and maybe make "Donate" our first feature Making sure our nav bar is usable across all pages
Track donation pickup	Visual and text showing driver information too small Confusion with the tabs — had to go home or to profile before she could view the donation tracker; caused a lot of confusion and had to be helped by the reviewer	Increase the text, image, and card size of track driver Ensure the prototyping flow is correct Making sure our nav bar is usable across all pages
Review recent order	No button to actually review the order details	Maybe business owners want to place a repeat order so we will include an option to do that as well as review itemized donation receipts.
Address in profile	Users cannot actually enter text into the fields so you cannot edit the address	Continue to flesh out the features of the prototype
Confusion between "donation" and "order"	Some users stated they were unsure of the right path to take for the task "review your most recent order"	Ensure there is consistent wording throughout

Contribution Report:

We began this assignment as a team. During discussion, we brainstormed important tasks we wanted to ask our users to try out. Then, we used those ideas to create the log template. Each team member then led one usability test. We came back together afterwards to review each other's log results and create the list of defects as a group.