

| Location | Interface Feature ² | | | Type of Problem | | Description/Notes | Severity ³ |
|---|--------------------------------|---------|--------------|-----------------|----------------|--|-----------------------|
| Walk through the steps of creating an account as a business owner | colour | label | screen | awkward | error handling | When creating an account, there's no error prevention as far as passwords and business name. There's no specification for what is allowed in the text field. | 4-critical |
| | control | menu | slider | complex | hidden feature | | 3-major |
| | dialogue | message | switch | cluttered | inconsistent | | 2-minor |
| | graphic | page | window | confusing | missing | | 1-nominal |
| | Other: _____ | | Other: _____ | | | | ?-evaluate |
| Donate 3 potatoes | colour | label | screen | awkward | error handling | There is a search feature for all foods but there is no search feature for individual categories such as vegetables. | 4-critical |
| | control | menu | slider | complex | hidden feature | | 3-major |
| | dialogue | message | switch | cluttered | inconsistent | | 2-minor |
| | graphic | page | window | confusing | missing | | 1-nominal |
| | Other: _____ | | Other: _____ | | | | ?-evaluate |
| Track your donation pickup | colour | label | screen | awkward | error handling | The orders button in the bottom navigation bar is inconsistent in functionality and only works on certain pages. | 4-critical |
| | control | menu | slider | complex | hidden feature | | 3-major |
| | dialogue | message | switch | cluttered | inconsistent | | 2-minor |
| | graphic | page | window | confusing | missing | | 1-nominal |
| | Other: _____ | | Other: _____ | | | | ?-evaluate |
| Review your most recent order | colour | label | screen | awkward | error handling | order details button goes to donation confirmed page instead of order details. Same with the leave a review page. | 4-critical |
| | control | menu | slider | complex | hidden feature | | 3-major |
| | dialogue | message | switch | cluttered | inconsistent | | 2-minor |
| | graphic | page | window | confusing | missing | | 1-nominal |
| | Other: _____ | | Other: _____ | | | | ?-evaluate |
| View your address in your profile | colour | label | screen | awkward | error handling | There should be an autofill feature for the address when they start typing it in. | 4-critical |
| | control | menu | slider | complex | hidden feature | | 3-major |
| | dialogue | message | switch | cluttered | inconsistent | | 2-minor |
| | graphic | page | window | confusing | missing | | 1-nominal |
| | Other: _____ | | Other: _____ | | | | ?-evaluate |

¹ Report any feature, function, or facet of the user interface or its organization that violates established principles of usability (e.g., visibility, feedback, etc.) or that is likely to lead to user error, delay, confusion, or the failure to complete a task. Based on Embedded Applications Usability Defect Log (<http://www.foruse.com/publications/templates/>).

² Circle or check all descriptors that apply to the identified usability defect; write in description if other.

³ Circle or check initial estimate of severity/significance of defect without respect to cost or difficulty of correction.